

## **Robotiq's Insights Now Provides Remote Access to the Robot Cell**

Application experts can access a robot teach pendant anywhere, anytime

**Quebec City, Canada, October 9, 2018** — Robotiq launches Remote Access on its Insights monitoring software to bring technical support to the next level for Universal Robots. Application experts can now access the teach pendant and video streams from the robot cell. They get all the live information needed to troubleshoot the application and (re)start production faster.

“This is the end of email chains and long phone calls trying to solve a production issue,” explains Robotiq CEO Samuel Bouchard. “Remote Access is a precious ally to operators who are new to collaborative robots. Anytime they have a question, they can talk to an application expert and give access to their robot’s data. The application expert is able to recommend fixes or tweak the robot program in order to remove blockers.”

Remote Access adds up to the numerous useful robot monitoring features provided by Robotiq’s Insights, such as real-time alerts, custom KPIs and production reports. By connecting their robots to Insights, Universal Robots users can minimize downtime, monitor their production and optimize their process to get a better return on investment.

Visit [insights.robotiq.com](https://insights.robotiq.com) to book a demo.

Get the complete press kit—including product images—at [remoteaccess.robotiq.com](https://remoteaccess.robotiq.com)

### **About Robotiq**

At Robotiq, we free human hands from repetitive tasks. Our tools and know-how simplify collaborative robot applications so that factories can start production faster. Robotiq works with a global network of robotics experts who support their local manufacturers.

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